



21 Enterprise Street, Caloundra, Qld. 4551
Phone: (07) 5491 7626
Fax: (07) 5491 7621
ABN 69 010 713 907

10/08/07

To whom it may concern:

Northcoast Bus & Coach are a privately owned Bus & Coach manufacturer on the Sunshine Coast in Queensland. We have 50 Plus employees including administration. We purchased the All Site Safety Audits "Workplace Practice Manual" 2 years ago and have continued to upgrade and subscribe because of its practicality and ease of use.

I would highly recommend the system to any manufacturing organisation as a tool for Occupational Health and Safety regulations and Government legislation issues. We, in particular, have made great use of the "Safe Work Procedure" templates, which have assisted with the implementation of our Internal Workplace Health And Safety Guidelines.

As a bonus to the already easy to use system, I have found that on occasions when I have had to seek information that I did not comprehend the terminology used, I called the team at "ASSA" and had the queries answered whilst on the phone, no waiting for someone to get back to you at a later date. With time a constant factor in small/medium business this has been of great assistance.

We will continue to use the "Workplace Practices Manual" and regard it as an essential tool for our WH&S implementation.

Regards

A handwritten signature in blue ink that reads 'Debbie Pitura'.

Debbie Pitura
WHSO
Administration Assistant
Northcoast Bus & Coach